

# Pip cache errors

## Issue

- The installer is failing at the pip stage with such kind of error message:

```
Collecting pycparser
Using cached pycparser-2.21-py2.py3-none-any.whl (118 kB)
ERROR: THESE PACKAGES DO NOT MATCH THE HASHES FROM THE REQUIREMENTS FILE. If you have
updated the package versions, please update the hashes. Otherwise, examine the package contents
carefully; someone may have tampered with them.
  ansible-core==2.13.5 from
  https://files.pythonhosted.org/packages/ee/84/5d22ae84e2a2644f631be42c9be81f5704a556ac2b705
  b14e83f343d37a6/ansible_core-2.13.5-py3-none-
  any.whl#sha256=3d2503ede324e0e73051b14e77f732a3cb0aed2437f94608af53929d2d1d54c8
  (from -r requirements.txt (line 3)):
    Expected sha256 3d2503ede324e0e73051b14e77f732a3cb0aed2437f94608af53929d2d1d54c8
      Got          d9cb3de3cb5383a6effdab05486a3ffc34a813b4647e53634bb4505517e1abfa
```

## Environment

- Ubuntu 20.04
- Standalone installer 2022-10.02 updating to 2022-11.01-pre1

## Resolution

- You need to clear the pip cache dir to force pip to re-download the collection.

```
cd ~/.cache/pip
```

```
rm -rf http
```

# Root cause

- Undetermined at this time, probable cause is a storage issue.

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