

How do I give a user admin rights when I am using delegated authentication and cannot log into the admin console?

Issue

- I am trying to log into the admin console, but cannot log in with the provided `onprem-admin-donotdelete` user as I am using delegated authentication.

Environment

- Element Server Suite

Resolution

If you wish to give `@bob:server.name` admin access, then as a user with kubernetes access to your environment, run:

```
kubectl exec -n element-onprem -it pods/synapse-postgres-0 -- /usr/bin/psql -d synapse -U synapse_user -c "update users set admin = 1 where name = '@bob:server.name';"
```

You will want to replace `@bob:server.name` with the actual user that you wish to give admin to.

Root Cause

The issue is that the delegated authentication does not have an `onprem-admin-donotdelete` user and so there is no way to log in with the provided admin account.

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