

After an install, I only have the postgres-0 pod!

Issue

- After installing Element On-Premise, I only have a `postgres-0` in the `element-onprem` namespace:

```
[user@element element-enterprise-installer-1.0.0]$ kubectl get pods -n element-onprem
```

NAME	READY	STATUS	RESTARTS	AGE
postgres-0	1/1	Running	0	3m33s

- Installer hangs while trying to connect to the local microk8s registry.
- `calico-kube-controllers` in the `kube-system` namespace throwing this error:

```
[FATAL][1] main.go 114: Failed to initialize Calico datastore error=Get
https://10.152.183.1:443/apis/crd.projectcalico.org/v1/clusterinformations/default:
context deadline exceeded
```

(N.B. You must include the hash behind `calico-kube-controllers` to get the logs. So in the event that your pod is named `calico-kube-controllers-f7868dd95-dqd6b` then you would need to run `kubectl logs -n kube-system calico-kube-controllers-f7868dd95-dqd6b` to get the logs.)

Environment

- Element Enterprise Installer 1.0.0
- Red Hat Enterprise Linux 8.5.0

Resolution

- On **Ubuntu**, edit `/etc/modules` and add in there a new line:
`br_netfilter`
- On **Red Hat Enterprise Linux**, edit `/etc/modules-load.d/snap.microk8s.conf` and add in there a new line:
`br_netfilter`
- Run:
`microk8s stop`
- Edit `/var/snap/microk8s/current/args/kube-proxy` and remove the `--proxy-mode` line completely.
- Run: `sudo modprobe br_netfilter`
- Then run: `microk8s start`
- After this, wait a little bit for all of the pods to finish creating and bring the rest of the stack up.

Root Cause

- Looking at all my pods, there are several errors:

```
[user@element element-enterprise-installer-1.0.0]$ kubectl get pods -A
```

NAMESPACE	NAME	READY
STATUS	RESTARTS AGE	
kube-system	coredns-7f9c69c78c-9g5xf	0/1
Running	0 8m3s	
kube-system	calico-node-l8xmn	1/1
Running	0 11m	
container-registry	registry-9b57d9df8-xjcf5	0/1
Pending	0 2m8s	
kube-system	coredns-ddd489c4d-bhwq5	0/1
Running	0 2m8s	
kube-system	dashboard-metrics-scraper-78d7698477-pcpbg	1/1
Running	0 2m8s	
kube-system	hostpath-provisioner-566686b959-bvgr5	1/1
Running	0 2m8s	
kube-system	calico-kube-controllers-f7868dd95-dqd6b	0/1
CrashLoopBackOff	10 11m	
element-onprem	postgres-0	1/1
Running	0 2m9s	
kube-system	kubernetes-dashboard-85fd7f45cb-m7lkb	1/1
Running	2 2m8s	
ingress	nginx-ingress-microk8s-controller-tlrqk	0/1
Running	3 2m9s	
operator-onprem	osdk-controller-manager-644775db9d-jzqnb	1/2
Running	2 2m8s	
kube-system	metrics-server-8bbfb4bdb-tlnzk	1/1
Running	2 2m8s	

- Looking at the logs for `calico-kube-controllers` in the `kube-system` namespace:

```
[user@element ~]$ kubectl logs -n kube-system calico-kube-controllers-f7868dd95-swpst
```

```
2022-05-09 15:18:10.856 [INFO][1] main.go 88: Loaded configuration from environment
config=&config.Config{LogLevel:"info", ReconcilerPeriod:"5m", CompactionPeriod:"10m",
EnabledControllers:"node", WorkloadEndpointWorkers:1, ProfileWorkers:1,
PolicyWorkers:1, NodeWorkers:1, Kubeconfig:"", HealthEnabled:true,
```

```
SyncNodeLabels: true, DatastoreType: "kubernetes"}
W0509 15:18:10.857670      1 client_config.go:541] Neither --kubeconfig nor --master
was specified. Using the inClusterConfig. This might not work.
2022-05-09 15:18:10.858 [INFO][1] main.go 109: Ensuring Calico datastore is
initialized
2022-05-09 15:18:20.859 [ERROR][1] client.go 255: Error getting cluster information
config ClusterInformation="default" error=Get
https://10.152.183.1:443/apis/crd.projectcalico.org/v1/clusterinformations/default:
context deadline exceeded
2022-05-09 15:18:20.859 [FATAL][1] main.go 114: Failed to initialize Calico datastore
error=Get
https://10.152.183.1:443/apis/crd.projectcalico.org/v1/clusterinformations/default:
context deadline exceeded
```

The reason that this is happening is under certain scenarios, microk8s fails to load the `br_netfilter` kernel module and this allows the calico networking to fall back to user space routing, which fails to work in this environment and causes the calico-kube-controllers pod to not start, which cascades into the rest of the stack not really coming up. More on this specific issue can be seen here:

<https://github.com/canonical/microk8s/issues/3085>. The microk8s team does expect to release a fix and we will work to incorporate it in the future.

Revision #7

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