

Help & About

Disclaimer: This guide refers to using the Element Matrix clients, [Element Web](#) or [Element Desktop](#) apps

Accessing Help & About

You can change your Matrix account settings by clicking your profile icon in the top left of the Element client. By default, this will be a colored circle with the first letter of your Matrix ID. From the presented drop-down menu, you'll be able to jump into specific settings straight away, or access [All Settings](#). Clicking [All Settings](#) will take you first to [General](#) settings, click [Help & About](#) in the vertical navigation menu on the left to open the [Help & About](#) page.

Info: The below setting layout / order may change in subsequent client updates, however generally most settings will still perform the same function.

Help & About

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Bug reporting

If you've submitted a bug via GitHub, debug logs can help us track down the problem. Debug logs contain application usage data including your username, the IDs or aliases of the rooms you have visited, which UI elements you last interacted with, and the usernames of other users. They do not contain messages.

[Submit debug logs](#)

To report a Matrix-related security issue, please read the Matrix.org [Security Disclosure Policy](#).

FAQ

For help with using Element, click [here](#).

[Keyboard Shortcuts](#)

Versions

Element version: 1.11.24 
Olm version: 3.2.12

[Check for update](#)

Legal

[Element Privacy Notice](#)

[Element Cookie Policy](#)

[Default Homeserver Privacy Notice \(one.ams.host\)](#)

Credits

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Advanced

Homeserver is <https://one.ams.host>

Identity server is <https://vector.im>

▼ Access Token

Your access token gives full access to your account. Do not share it with anyone.

syt. 

[Clear cache and reload](#)

From Help & About you can find important information related to the client itself, such as it's current version, your homeserver and identity server details as well as links to our FAQ, Legal documents and credits.

Your Access Token

Your access token gives full access to your account via the use of Matrix APIs, you can read more about them depending on your needs. If you are an Admin of a homeserver, and are using an account with Admin access, you can make use of the [Synapse Admin API](#). For both admins and regular users, the Matrix APIs can be found from the latest [Matrix Spec](#) page - these include:

- [Client-Server API](#)
- [Server-Server API](#)

- [Application Service API](#)
- [Identity Service API](#)
- [Push Gateway API](#)

Bug Reporting

If you've experience a bug, the best place to report it is by submitting a bug report to the appropriate Github repository for your client, the [Element](#) account.

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