

# Changing a Matrix Account password

**Disclaimer:** This guide refers to using the Element Matrix clients, [Element Web](#) or [Element Desktop](#) apps

## Changing your Matrix Account password

If you don't know your password, you'll need to recover your account, see our [Recovering a Matrix Account](#) page for instructions.

1. Go to Element [All settings](#) [!](https://ems-docs.element.io/uploads/images/gallery/2024-07/scaled-1680-/image-1721651752111-24-15-  
You might want to export your [E2E room keys](#) . Just to be on the safe side in case something goes wrong. See also [Export and Import E2E Room Keys](#)
2. Enter your current password and your new password

### Account

Set a new account password...

Current password

.....

New Password

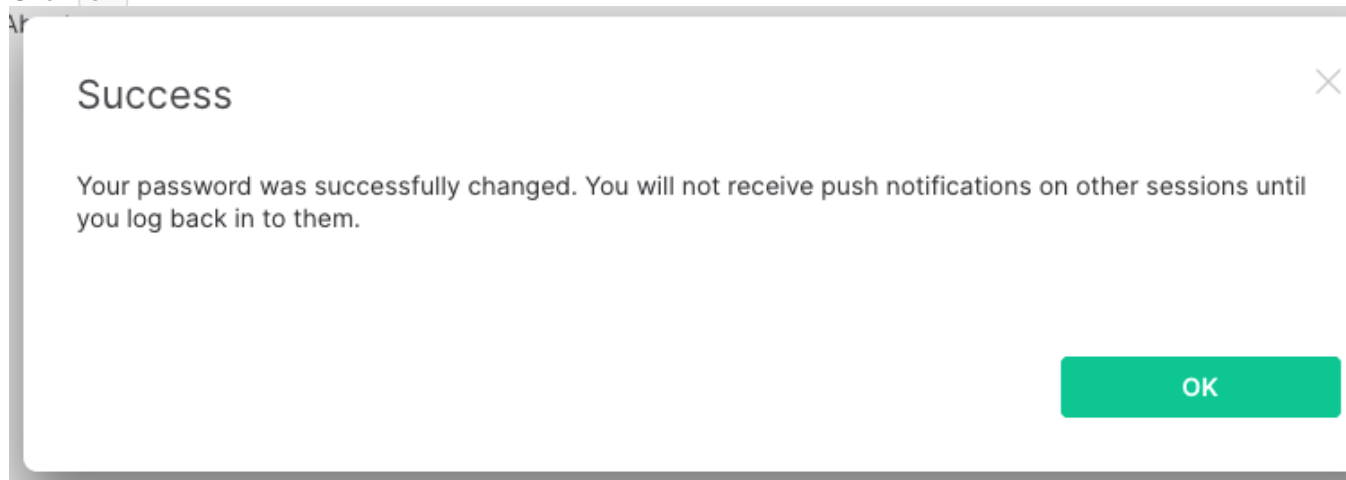
.....

Confirm password

.....

Change Password

3. Click



4. You now need to sign in again on all your other devices

## Changing a Matrix Account password on your Homeserver

If you're an EMS customer, you can create your users via the [Server Admin](#) tab of the [EMS Control Panel](#).

Alternatively you can make use of the [Synapse Admin API](#) to change a Matrix Account password on a homeserver you hold an Admin account on. To do so, you will need to use [Create or Modify Account](#) from the [User Admin API](#).

```
https://HOMESERVER_URL/_synapse/admin/v2/users/FULL_USERNAME
```

```
{
  "password": "new_password"
}
```

Revision #5

Created 2 August 2023 10:21:11 by Kieran Mitchell Lane

Updated 6 November 2024 12:51:35 by Kieran Mitchell Lane