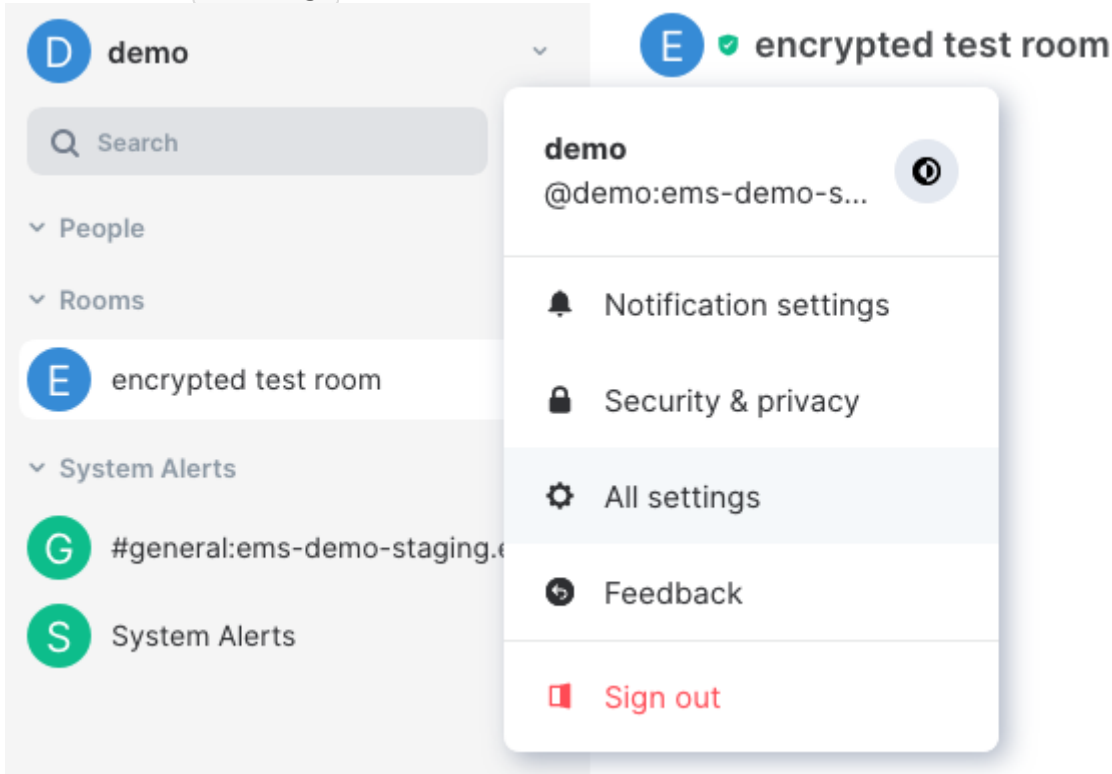


# Add Email to Your Account

1. Go to Element



2. Enter your email address and click

## Email addresses

Email Address

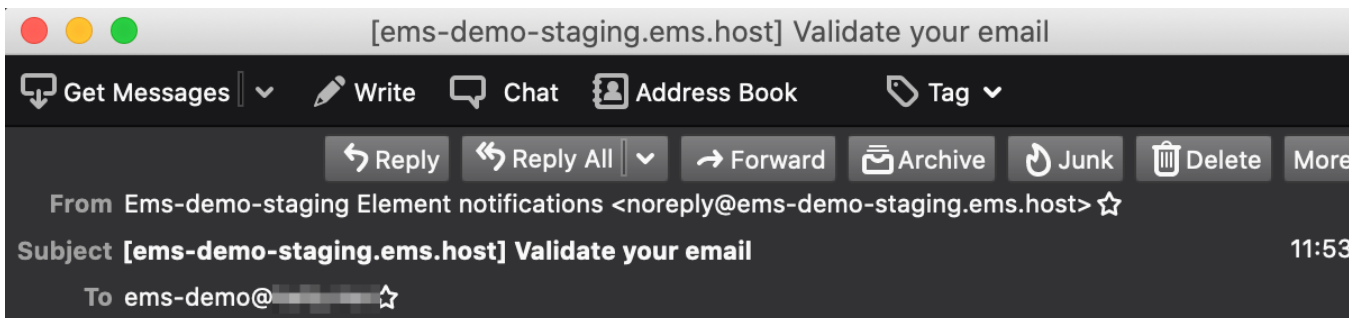
3. When you get this message, check your email

## Email addresses

Email Address

We've sent you an email to verify your address. Please follow the instructions there and then click the button below.

4. Click the link in the email. Make sure it opens in another tab/window, leaving your Element client where it is

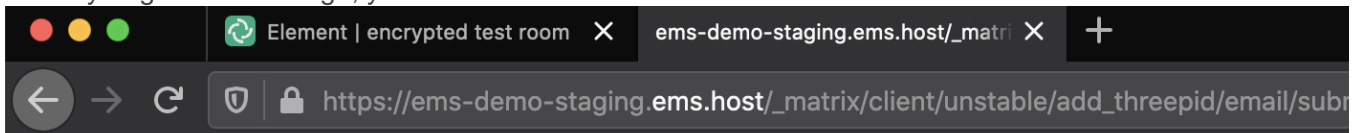


A request to add an email address to your Matrix account has been received. If this was you, please click the link below to confirm adding this email:

[https://ems-demo-staging.ems.host/\\_matrix/client/unstable/add\\_threepid/email/submit\\_token?token=\[redacted\]&client\\_secret=\[redacted\]](https://ems-demo-staging.ems.host/_matrix/client/unstable/add_threepid/email/submit_token?token=[redacted]&client_secret=[redacted])

If this was not you, you can safely ignore this email. Thank you.

5. When you get this message, you can close the verification tab/window and return to Element



Your email has now been validated, please return to your client. You may now close this window.

6. Go back to Element and click **Continue**
7. Enter your account password or confirm using SSO, then click **Continue**

A screenshot of the 'Add Email Address' dialog box in the Element application. The dialog has a title bar with a close button (X). The main text says 'Add Email Address' and 'Confirm your identity by entering your account password below.' Below this is a password input field with a blue border and a label 'Password'. The field contains a series of dots representing the password. At the bottom of the dialog is a green button labeled 'Continue'.

8. If all worked correctly, your new email should now show up under the **Email addresses** section in Element settings. If not, something went wrong and you need to try again

# Email addresses

ems-demo@

Remove

Email Address

Add

Revision #4  
Created 18 April 2022 14:20:07 by Karl Abbott  
Updated 13 June 2025 11:47:25 by Kieran Mitchell Lane