

Mobile client provisioning links

Element mobile apps allows you to send customised links to users to automatically fill in the correct server domain and username.

This feature is available on iOS from version 25.05.2 and Android from version 25.06.0.

Using our service `https://mobile.element.io/element`; you can specify the homeserver with the `account_provider` query parameter and optionally the username with the `login_hint` parameter. For example:

```
https://mobile.element.io/element?account_provider=example.com
```

```
https://mobile.element.io/element?account_provider=example.com&login_hint=mxid:@alice:example.com
```

The `mxid:` login hint prefix is for when you are using MAS without an upstream IdP/Authentication provider. When you are using an upstream IdP, you need to set `forward_login_hint: true` in your MAS configuration for the hint to be forwarded. See the [MAS documentation](#) for more details. When you are using an upstream IdP, customise the login hint as required, for example with the user's username or email address.

```
https://mobile.element.io/element?account_provider=example.com&login_hint=alice
```

```
https://mobile.element.io/element?account_provider=example.com&login_hint=alice@example.com
```

For Element X Pro, use `https://mobile.element.io/element-pro` instead.

For classic Element mobile you can specify the homeserver domain with the `hs_url` query parameter, for example `https://mobile.element.io/?hs_url=https://example.com`

Revision #4

Created 6 June 2025 09:10:02 by twilight

Updated 6 June 2025 10:24:07 by twilight