

Host Section

Initial configuration options specific to the installer, including how ESS should be deployed.

Config:

The first section of the ESS installer GUI is the Host section, here you will configure essential details of how ESS will be installed including; deployment type; subscription credentials; PostgreSQL to use; and whether or not your setup is airgapped.

Settings configured via the UI in this section will mainly be saved to your `cluster.yml`. If performing a Kubernetes deployment, you will also be able to config Host Admin settings which will save configuration into both `internal.yml` and `deployment.yml`.

Depending on your environment you will need to select either `Standalone` or `Kubernetes Application`. `Standalone` will install `microk8s` locally on your machine, and deploy to it so all pods are running locally on the host machine. `Kubernetes Application` will deploy to your Kubernetes infrastructure in a context you will need to have already setup via your kube config.

Deployment (Standalone)

Install

Standalone Kubernetes Application

Config Example

```
spec:  
  
  connectivity:  
  
  dockerhub:  
  
  password: example
```

username: example

install:

emsImageStore:

password: example

username: example

webhooks:

caPassphrase: example

☐# Options unique to selecting Standalone

certManager:

adminEmail: example@Dexample.com

microk8s:

dnsResolvers:

- 8.8.8.8

- 8.8.4.4

postgresInCluster:

hostPath: /data/postgres

passwordsSeed: example

operatorUpdaterDebugLogs: false

useLegacyAuth: false

An example of the `cluster.yml` config generated when selecting Standalone, note that no specific flag is used within the config to specify selecting between Standalone or Kubernetes. If you choose to manually configure ESS bypassing the GUI, ensure only config options specific to how you wish to deploy are provided.

Select your deployment type here, if you've jumped ahead you should first read our [Introduction to Element Server Suite](#) and then see our [Requirements and Recommendations](#) which details the environment specifics needed for each deployment type.

Debug Logging

Run the operator & the updater with debug logs. This will include the contents of all manifests the operator and updater put into the cluster

Default

Config Example

```
spec:  
  
install:  
  
operatorUpdaterDebugLogs: false
```

Enabling this option will run the operator and updater with debug logging. You should leave this disabled by default unless you are experiencing issues.

Legacy Auth



[<https://ems-docs.element.io/books/element-server-suite-classic-documentation-lts-2504>

Config Example

```
spec:
```

install:

```
useLegacyAuth: false
```

Disabled by default, unless upgrading from a previous LTS version lacking MAS support. Migrating to MAS from legacy authentication is not currently supported.

New to LTS 24.10, authentication by default uses the [Matrix Authentication Service](#). This configurable option allows you to disable the use of MAS and revert back to the legacy authentication offered in previous versions of ESS.

Once you have deployed for the first time, you cannot enable / disable Legacy Auth. Ensure if you require SAML delegated authentication, or wish to use the GroupSync integration, you enable Legacy Authentication prior to deployment.

Cert Manager

Setup Cert Manager Skip Cert Manager

Admin Email *

example@example.com

Edited

The Admin email configured on the issuer

Config Example

spec:

install:

```
# certManager: {} # When 'Skip Cert Manager' selected
```

certManager:

```
adminEmail: example@example.com
```

You should keep this enabled if you will be using Let's Encrypt to verify your domain and generate your certificates, simply provide the username where due to expire certificate notices will be sent.

If you plan to upload your own certificates, or they will be Externally Managed, you should select `Skip Cert Manager`. <https://ems-docs.element.io/books/element-server-suite-classic-documentation-lts-2504><https://ems-docs.element.io/books/element-server-suite-classic-documentation-lts-2504>

EMS Image Store

Username * Edited

Token * 👁

```
Config Example

spec:

install:

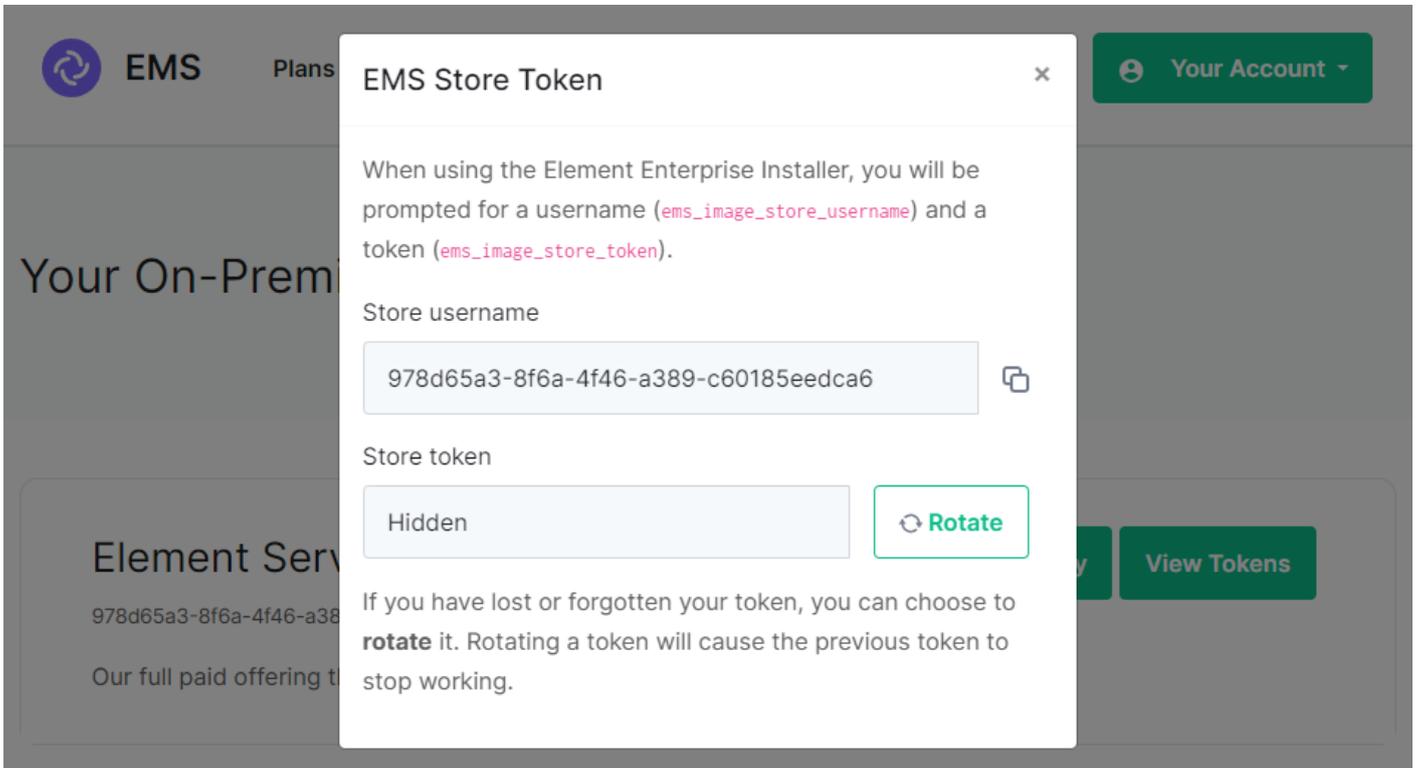
  emsImageStore:

    password: token

    username: test
```

Here you will need to provide your EMS Image Store Username and Token associated with your subscription, which you can find at <https://ems.element.io/on-premise/subscriptions>.

If you forget your token and hit 'Refresh' in the EMS Control Panel, you will need to ensure you redeploy your instance with the new token - otherwise subsequent deployments will fail.



<https://ems-docs.element.io/books/element-server-suite-classic-documentation-lts-2504><https://ems-docs.element.io/books/element-server-suite-classic-documentation-lts-2504>

MicroK8s

Persistent Volumes Path

`/data/element-deployment`

Default

The host path where to store the persistent volumes. They will be hosted as subfolders of this path.

Registry Size *

20Gi

Default

The size of the registry in Gi

Config Example

```
spec:
```

```
  install:
```

```
    microk8s:
```

persistentVolumesPath: /data/element-deployment

registrySize: 25Gi

It is unlikely you should need to adjust these values and it is highly recommended to leave this as their defaults.

If you encounter a requirement to clean up your images cache, see the [Cleaning up images cache](#) section from the [Post-Installation Essentials](#) page.

DNS Resolvers

 A DNS Server IP Default



 A DNS Server IP Default



[Add more DNS Resolvers](#)

Config Example

```
spec:  
  
install:  
  
microk8s:  
  
dnsResolvers:  
  
  - 8.8.8.8  
  
  - 8.8.4.4
```

Defaulting to `8.8.8.8` and `8.8.4.4`, the DNS server IPs set here will be used by all deployed pods. Click [Add more DNS Resolvers](#) to add additional entries as required.

Ngix Extra Configuration

Name

Add to Ngix Extra
Configuration

Config Example

```
spec:

  install:

    microk8s:

      # Not present when disabled

    nginxExtraConfiguration:

      custom-http-errors: "404"

      server-snippet: >-

        error_page 404 /404.html; location = /404.html { internal; return 200

        "<p>Hello World!</p>"; }
```

As linked via the ESS installer GUI, see the [Ingress-Ngix Controller ConfigMaps](#) documentation for the options that can be configured.

Example

The below example is for demonstration purposes only, you should follow the linked guidance before adding extra configuration.

For example, if you wanted to replace the standard 404 error page, you could do this using both `custom-http-errors` and `server-snippet`. To configure via the installer, simply add the specify `custom-http-errors` as the Name and click `Add to Nginx Extra Configuration`, then provide the required value in the newly created field:

 Custom HTTP Errors Edited

Repeat for `server-snippet`:

 Server Snippet Edited

The above example is used to explain how to configure the Nginx Extra Configuration, and so is for demonstration purposes only, it is not recommended to use this example config. Ideally your web server should manage traffic that would otherwise hit a 404 being served by ESS.

PostgreSQL in Cluster

PostgreSQL in Cluster External PostgreSQL Server

Host Path* Default

The host path where to store the postgres dbs. They will be hosted as subfolders of this path.

Passwords Seed* 

The passwords seeds to use.

Config Example

spec:

install:

```
microk8s:
```

```
# postgresInCluster: {} # If 'External PostgreSQL Server' selected
```

```
postgresInCluster:
```

```
hostPath: /data/postgres
```

```
passwordsSeed: example
```

Only available in Standalone deployments you can have the installer deploy PostgreSQL for you, this will remove the requirement to configure PostgreSQL connection and authentication credentials in later parts of the installer. It is highly recommended to keep the default settings if you opt for this approach.

If you already have an external PostgreSQL server you wish to use, make sure you have followed the [PostgreSQL Standalone Environment Prerequisites](#) detailed on the [Requirements and Recommendations](#) page. Selecting this option will present an additional `Database` section in the installer process.

Internal Webhooks

Settings for webhooks sent within the Kubernetes cluster

CA Passphrase

```
YpiNQMMzBjalfVPQqxcxO4e211YFR5
```

The passphrase used by the internal CA to self-sign certificates

Config Example

```
spec:
```

```
install:
```

```
webhooks:
```

```
caPassphrase: YpiNQMMzBjalfVPQqxcxO4e211YFR5
```

You should not need to change this, a unique CA passphrase will be generated on first run of the installer and is used by the internal CA to self-sign certificates.

Deployment (Kubernetes Application)

Install

Standalone Kubernetes Application

Config Example

spec:

connectivity:

dockerhub:

password: example

username: example

install:

emsImageStore:

password: example

username: example

webhooks:

caPassphrase: example

☐# Options unique to selecting Standalone

```
clusterDeployment: true

kubeContextName: example

namespaces: {}

skipElementCrdsSetup: false

skipOperatorSetup: false

skipUpdaterSetup: false

operatorUpdaterDebugLogs: false

useLegacyAuth: false
```

An example of the `cluster.yml` config generated when selecting Kubernetes, note that no specific flag is used within the config to specify selecting between Standalone or Kubernetes. If you choose to manually configure ESS bypassing the GUI, ensure only config options specific to how you wish to deploy are provided.

Select your deployment type here, if you've jumped ahead you should first read our [Introduction to Element Server Suite](#) and then see our [Requirements and Recommendations](#) which details the environment specifics needed for each deployment type.

Cluster Deployment

Cluster Deployment

Deploy the operator & the updater using Cluster Roles

Config Example

```
spec:

install:
```

```
clusterDeployment: true
```

Deploy the operator & the updater using Cluster Roles.

Kube Context Name

Kube Context Name *

example

Name of a Kubernetes context already setup in your kube config to install into

Config Example

```
spec:  
  
  install:  
  
    kubeContextName: example
```

The name of the Kubernetes context you have already setup that ESS should be deployed into.

Debug Logging

Run the operator & the updater with debug logs. This will include the contents of all manifests the operator and updater put into the cluster

Default

Config Example

```
spec:  
  
  install:  
  
    operatorUpdaterDebugLogs: false
```

Enabling this option will run the operator and updatator with debug logging. You should leave this disabled by default unless you are experiencing issues.

Legacy Auth

Use Legacy Auth

Use Synapse Legacy authentication. You will need this if your setup requires GroupSync or SAML, as these are not yet compatible with next gen authentication. If you are able to use OIDC we recommend you do so.

Config Example

```
spec:  
  install:  
    useLegacyAuth: false
```

Disabled by default, unless upgrading from a previous LTS version lacking MAS support. Migrating to MAS from legacy authentication is not currently supported.

New to LTS 24.10, authentication by default uses the [Matrix Authentication Service](#). This configurable option allows you to disable the use of MAS and revert back to the legacy authentication offered in previous versions of ESS.

Once you have deployed for the first time, you cannot enable / disable Legacy Auth. Ensure if you require SAML delegated authentication, or wish to use the GroupSync integration, you enable Legacy Authentication prior to deployment.

Skip Setup Options

Skip Element CRDs setup

Default

Skip Operator Setup

Default

Skip Updater Setup

Default

Config Example

```
spec:  
  
install:  
  
  skipElementCrdsSetup: false  
  
  skipOperatorSetup: false  
  
  skipUpdaterSetup: false
```

Selecting these will allow you to skip the setup of the Element CRDs, Operator and Updater as required.

EMS Image Store

Username* Edited

Token* 

Config Example

```
spec:  
  install:  
    emsImageStore:  
      password: token  
      username: test
```

Here you will need to provide your EMS Image Store Username and Token associated with your subscription, which you can find at <https://ems.element.io/on-premise/subscriptions>.

If you forget your token and hit 'Refresh' in the EMS Control Panel, you will need to ensure you redeploy your instance with the new token - otherwise subsequent deployments will fail.

EMS Store Token

When using the Element Enterprise Installer, you will be prompted for a username (`ems_image_store_username`) and a token (`ems_image_store_token`).

Store username

978d65a3-8f6a-4f46-a389-c60185eedca6

Store token

Hidden [Rotate](#)

If you have lost or forgotten your token, you can choose to **rotate** it. Rotating a token will cause the previous token to stop working.

Namespaces

Create Namespaces

Create the namespaces or use an existing one

Default

Element Deployment

element-onprem

Default

The namespace where to deploy the element applications

Operator

operator-onprem

Default

The namespace where to deploy the operator controller manager

Updater

updater-onprem

Default

The namespace where to deploy the updater controller manager

Config Example

```
spec:  
  
install:  
  
  # namespaces: {} # When left as default namespaces  
  
  # namespaces: # When `Create Namespaces` is disabled  
  
  # createNamespaces: false  
  
namespaces: # When custom namespaces are provided  
  
  elementDeployment: element-example # Omit any that should remain as default  
  
operator: operator-example  
  
updater: updater-example
```

Allows you to specify the namespaces you wish to deploy into, with the additional option to create them if they don't exist.

Namespace-scoped Deployments

Namespace-scoped deployments in Kubernetes offer a way to organize and manage resources within specific namespaces rather than globally across the entire cluster.

Preparing the Cluster

Installing the Helm Chart Repositories

The first step is to start on a machine with helm v3 installed and configured with your kubernetes cluster and pull down the two charts that you will need.

First, let's add the element-updater repository to helm:

```
helm repo add element-updater https://registry.element.io/helm/element-updater --username  
ems_image_store_username --password 'ems_image_store_token'
```

Replace `ems_image_store_username` and `ems_image_store_token` with the values provided to you by Element.

Secondly, let's add the element-operator repository to helm:

```
helm repo add element-operator https://registry.element.io/helm/element-operator --username  
ems_image_store_username --password 'ems_image_store_token'
```

Replace `ems_image_store_username` and `ems_image_store_token` with the values provided to you by Element.

Now that we have the repositories configured, we can verify this by:

```
helm repo list
```

and should see the following in that output:

NAME	URL
element-operator	https://registry.element.io/helm/element-operator
element-updater	https://registry.element.io/helm/element-updater

Deploy the CRDs

Write the following `values.yaml` file:

```
clusterDeployment: true
```

```
deployCrds: true
```

```
deployCrdRoles: true
```

```
deployManager: false
```

To install the CRDs with the helm charts, simply run:

```
helm install element-updater element-updater/element-updater -f values.yaml
```

```
helm install element-operator element-operator/element-operator -f values.yaml
```

Now at this point, you should have the following two CRDs available:

```
[user@helm ~]$ kubectl get crds | grep element.io
```

```
elementwebs.matrix.element.io          2023-10-11T13:23:14Z
```

```
wellknowndelegations.matrix.element.io  2023-10-11T13:23:14Z
```

```
elementcalls.matrix.element.io         2023-10-11T13:23:14Z
```

```
hydrogens.matrix.element.io            2023-10-11T13:23:14Z
```

```
mautrixtelegams.matrix.element.io      2023-10-11T13:23:14Z
```

```
sydents.matrix.element.io              2023-10-11T13:23:14Z
```

```
synapseusers.matrix.element.io         2023-10-11T13:23:14Z
```

```
bifrosts.matrix.element.io             2023-10-11T13:23:14Z
```

```
lowbandwidths.matrix.element.io        2023-10-11T13:23:14Z
```

```
synapsemoduleconfigs.matrix.element.io  2023-10-11T13:23:14Z
```

matrixauthenticationservices.matrix.element.io	2023-10-11T13:23:14Z
ircbridges.matrix.element.io	2023-10-11T13:23:14Z
slidingsyncs.matrix.element.io	2023-10-11T13:23:14Z
securebordergateways.matrix.element.io	2023-10-11T13:23:14Z
hookshots.matrix.element.io	2023-10-11T13:23:14Z
matrixcontentscanners.matrix.element.io	2023-10-11T13:23:14Z
signals.matrix.element.io	2023-10-11T13:23:14Z
sipbridges.matrix.element.io	2023-10-11T13:23:14Z
livekits.matrix.element.io	2023-10-11T13:23:14Z
integrators.matrix.element.io	2023-10-11T13:23:14Z
jitsis.matrix.element.io	2023-10-11T13:23:14Z
mautrixwhatsapps.matrix.element.io	2023-11-15T09:03:48Z
synapseadminuis.matrix.element.io	2023-10-11T13:23:14Z
synapses.matrix.element.io	2023-10-11T13:23:14Z
groupsyncs.matrix.element.io	2023-10-11T13:23:14Z
pipes.matrix.element.io	2023-10-11T13:23:14Z
elementdeployments.matrix.element.io	2023-10-11T13:34:25Z
chatterboxes.matrix.element.io	2023-11-21T15:55:59Z

Namespace-scoped role

In the namespace where the ESS deployment will happen, to give a user permissions to deploy ESS, please create the following role and roles bindings:

- User role:

```
apiVersion: rbac.authorization.k8s.io/v1
```

```
kind: Role
```

```
metadata:
```

```
  name: ess-additional
```

```
rules:
```

```
- apiGroups:
```

```
  - apiextensions.k8s.io
```

```
resources:
```

```
  - customresourcedefinitions
```

```
verbs:
```

```
  - list
```

```
  - watch
```

```
  - get
```

```
- apiGroups:
```

```
  - project.openshift.io
```

```
resources:
```

```
  - projects
```

verbs:

- get

- list

- watch

- User roles bindings:

apiVersion: rbac.authorization.k8s.io/v1

kind: RoleBinding

metadata:

name: ess-additional

roleRef:

apiGroup: rbac.authorization.k8s.io

kind: Role

name: ess-additional

subjects:

role subjects which maps to the user or its groups

apiVersion: rbac.authorization.k8s.io/v1

kind: RoleBinding

```
metadata:

  name: ess

roleRef:

  apiGroup: rbac.authorization.k8s.io

  kind: ClusterRole

  name: edit

subjects:

# role subjects which maps to the user or its groups
```

Once your cluster is prepared, you can setup your namespace-scoped deployment by configuring these settings:

- **Skip Operator Setup.**
Unchecked
- **Skip Updater Setup.**
Unchecked
- **Skip Element CRDs Setup.**
Checked
- **Cluster Deployment.**
Unchecked
- **Kube Context Name.**
Set to
- **Namespaces.**
 - **Create Namespaces.**
Unchecked
 - **Operator.**
Set to
 - **Updater.**
Set to same as Operator,
 - **Element Deployment.**
Set to same as Operator,

Internal Webhooks

Settings for webhooks sent within the Kubernetes cluster

CA Passphrase

YpiNQMMzBjalFVPQqxcxO4e211YFR5

The passphrase used by the internal CA to self-sign certificates

Config Example

```
spec:  
  
install:  
  
webhooks:  
  
  caPassphrase: YpiNQMMzBjalFVPQqxcxO4e211YFR5
```

Connectivity

Connected Airgapped

Config Example

```
spec:  
  
  connectivity:
```

Connected

Dockerhub

Optionally reduce rate limiting by providing your dockerhub credentials

Username & Password

Config Example

```
spec:  
  
  connectivity:  
  
    # dockerhub: {} # When Username & Password is disabled per default  
  
  dockerhub:  
  
    password: password  
  
    username: test
```

Connected means the installer will use the previously provided **EMS Image Store** credentials to pull the required pod images as part of deployment, optionally, you can specify DockerHub credentials to reduce potential rate limiting.

Airgapped

```
<td><a href="https://ems-docs.element.io/uploads/images/gallery/2024-04/image-1714496206096.png"></a></td>  
  
<td><a href="https://ems-docs.element.io/uploads/images/gallery/2024-04/image-1714496300995.png"></a></td>
```

Config Example

```
spec:

connectivity:

airgapped:

  localRegistry: localhost:32000

  sourceDirectory: /home/ubuntu/airgapped/

  # uploadCredentials not present if `Target an Existing Local Image Registry` selected

  # uploadCredentials: {} # If 'Upload without Authentication'

uploadCredentials:

  password: example

  username: example
```

An airgapped environment is any environment in which the running hosts will not have access to the greater internet. This proposes a situation in which these hosts are unable to get access to various needed bits of software from Element and also are unable to share telemetry data back with Element.

Selecting Airgapped means the installer will rely on images stored in a registry local to your environment, by default the installer will host this registry uploading images found within the specified `Source Directory`, however you can alternatively specify one already present in your environment instead.

Getting setup within an Airgapped environment

Alongside each Installer binary available for download, for those customers with airgapped permissions, is an equivalent airgapped package `element-enterprise-installer-airgapped-<version>-gui.tar.gz`. Download and copy this archive to the machine running the installer, then use `tar -xzvf element-enterprise-installer-airgapped-<version>-gui.tar.gz` to extract out its contents, you should see a folder `airgapped` with the following directories within:

- `pip`
- `galaxy`
- `snaps`

- `containerd`
- `images`

Copy the full path of the root `airgapped` folder, for instance, `/home/ubuntu/airgapped` and paste that into the `Source Directory` field. Should you ever update the ESS installer binary, you will need to ensure you delete and replace this `airgapped` folder, with its updated equivalent.

Your airgapped machine will still require access to airgapped linux repositories depending on your OS. If using Red Hat Enterprise Linux, you will also need access to the [EPEL repository](#) in your airgapped environment.

Host Admin

Host Admin Domain

Domain name to use for this UI when running directly on the host (optional)

Trusted HTTPS

The certificate used for accessing the host admin panel (this UI when running directly on the host)

- Self Signed Automatic Let's Encrypt Certificate File
- Existing TLS Certificates in the Cluster Externally Managed

Use an automatically generated self-signed certificate.

Config Example

- `internal.yml`

```
spec:
```

```
  fqdn: admin.example.com
```

```
  tls:
```

```
# When selecting `Self Signed`
```

```
# mode: self-signed
```

```
# When selecting `Automatic Let's Encrypt`
```

```
mode: automatic
```

```
automatic:
```

```
adminEmail: example@example.com
```

```
# When selecting `Certificate File`
```

```
# mode: certfile
```

```
# certificate:
```

```
# certFile: "example" # Base64 encoded string from certificate
```

```
# privateKey: "example" # Base64 encoded string from certificate key
```

```
# When selecting `Existing TLS Certificates in the Cluster`
```

```
# mode: existing
```

```
# secretName: example
```

```
# When selecting `Externally Managed`
```

```
# mode: external
```

- deployment.yml

```
spec:
```

```
  components:
```

```
    synapseAdmin:
```

```
      config:
```

```
        hostOrigin: >-
```

```
          https://admin.example.com,https://admin.example.com:8443
```

The Host Admin section allows you to configure the domain name and certificates to use when serving the ESS installer GUI, when running directly on the host - changes here will take affect the next time you run the installer.

Revision #4

Created 4 June 2025 09:18:07 by Kieran Mitchell Lane

Updated 4 June 2025 09:50:13 by Kieran Mitchell Lane