

Reset User Password

Resetting an account password will log out all sessions. Before doing this, make sure that

- all sessions are connected to key backup,
- all sessions have backed up all their keys. See [Check Status](#), and
- the correct key backup passphrase is available.

1. Click [Your Account](#) and [Manage Servers](#) or click this link <https://ems.element.io/user/hosting>.
2. Click [Server Admin](#), select your host, then [Users](#)
3. Click the user you want to manage

Setup Hosts Integrations Server Admin

Host: [ems-demo-staging.ems.host](#)

Users User Info. Add user Media Events Server Info. Tools

Table Filter

☐ Include deactivated accounts

Displaying 1-1 of 1

10

Name	Admin
demo	<input type="checkbox"/>

4. Click [Reset password](#), enter a new password and click [Go](#)

@ demo :ems-demo-staging.ems.host

Deactivate account

Display Name: demo

Admin: ☐

Presence: -

Last seen: -

Password: Yes [\(Hide password reset\)](#)

Reset password:

.....

Go

