

Reset User Password

Resetting an account password will log out all sessions. Before doing this, make sure that

- all sessions are connected to key backup,
- all sessions have backed up all their keys. See [Check Status](#), and
- the correct key backup passphrase is available.

1. Click **Your Account** and **Manage Servers** or click this link <https://ems.element.io/user/hosting>.
2. Click **Server Admin**, select your host, then **Users**
3. Click the user you want to manage

Setup Hosts Integrations **Server Admin**

Host: **ems-demo-staging.ems.host**

Users User Info. Add user Media Events Server Info. Tools

Table Filter

☐ Include deactivated accounts

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Name	Admin
demo	<input type="checkbox"/>

4. Click **Reset password**, enter a new password and click **Go**
Get User Info.

@ demo :ems-demo-staging.ems.host

Deactivate account

Display Name: demo
Admin: ☐
Presence: -
Last seen: -
Password: Yes [\(Hide password reset\)](#)
Reset password:

..... **Go**

Revision #5

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