

How to Get an EMS Server

1. Go to <https://ems.element.io/>
2. Click [Sign up or Sign in](#)

Sign Up or Sign In

3. Enter your email address

Create Account [or Sign In](#)

Email

ems-support@element.io

Enter your email address to verify it and create an account.

Continue

4. Click the confirmation link in the email

Confirm Email Address

5. Enter your name or company name and a password on <https://ems.element.io/user/account>. Then click [Billing address and payment method](#)

Edit your profile and link accounts

Name:

Email:

Matrix ID: ⓘ
(Optional)

Company
Name: (Optional)

EU VAT ID: ⓘ
(Optional)

Hide password form

Password:

Password will not be updated if field is left empty.

Confirm
password:

Save Changes

➤ [Billing address and payment method](#)

⊕ [Show discounts](#)

6. Enter your billing address and credit card information on <https://ems.element.io/user/billing>

Payment details

Billing

Products & Subscriptions

Your billing address & payment card details

Please enter your payment details

Address

New Vector Ltd. 14 Turnham Green Terrace

City

Chiswick

State / Province

England


ZIP / Postcode

W4 1QU

Country

United Kingdom

Card Details


 5555 5555 5555 4444


12 / 34 567


Submit


7. Click [Your Account](#) , then [Manage Servers](#) to get started setting up your EMS server

8. Click the `Setup` tab, and choose your Host Size


Setup 

Hosts 

Integrations 

Server Admin 

Set up your hosted Matrix homeserver



STEP 1 - CHOOSE A HOST SIZE

Right, first you need to choose a size for your host.

This depends upon the approximate number of users that you need to be able to use your service.


Nickel

Silver

Gold

Continue

9. Select your hostname and click Check. Keep in mind that this cannot be changed later



STEP 2 - CHOOSE A HOSTNAME

Right, first you need to choose a hostname.

This will be where you will log in to your Element chat webapp.

ems-demo-staging

.element.io

Check

Once you choose a hostname, you will not be able to change it later.

10. Configure your host settings, then click Next. If you want to use Custom DNS (ie. have your usernames be `@someone:yourdomain.com` instead of `@someone:yourhost.ems.host` and have your Element client on your own domain), see [EMS Server With Custom Domain](#)



STEP 3 - CONFIGURE YOUR HOST

Configure your new host

Enable federation

ON ☒ ?

Allow guest users

OFF ☐ ?

Enable public registration

OFF ☐ ?

Whitelisted registration domains & email addresses

example.com

Privileged user accounts

Privileged user email addresses

Additional Monthly Active Users

Additional Users (\$2.00 / user / month, max: 99999)

Your server will support up to 5 active users per month.

Advanced options

These options are for advanced setups.

Custom DNS

OFF ☐ ?

Next

11. Confirm your payment options. Then click Purchase
12. Sit tight for a few minutes while your server is being built
13. When it's done, click [Manage hosts](#) to configure additional settings and add users



CONGRATULATIONS. YOU'RE UP AND RUNNING!

Your hosted Matrix stack is now all fully built and ready for use.

You can access your new Element instance at ems-demo-staging.element.io

If you would like to migrate from another Matrix server or from another chat platform (e.g. HipChat), check out our [migration tools!](#)

Come hang out on [#modular:matrix.org](https://modular:matrix.org) to discuss your new server!

If you wish to use another Matrix client, you can access your homeserver directly at ems-demo-staging.element.io.

[Manage hosts](#)

[Migration Tools](#)

[Set up another host](#)

