

# How to Get an EMS Server

1. Go to <https://ems.element.io/user/hosting#/hosts> and click the “Register” link below the sign-in button.



Sign In

Email

Password

[Forgot Password?](#)

[Sign In](#)

New user? [Register](#)

powered by Element Matrix Services

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2. Fill in your details and click the Register button. *Note: Your password must be at least 12 characters long.*

**Register**

You'll use this to access & manage your Element account

**First name**

**Last name**

**Email**

**Password**

**Confirm password**

[« Back to Login](#)

3. Look in your inbox for your verification email. (If it doesn't appear after a couple of minutes - check your spam!) Click the link in the email to verify your email address.



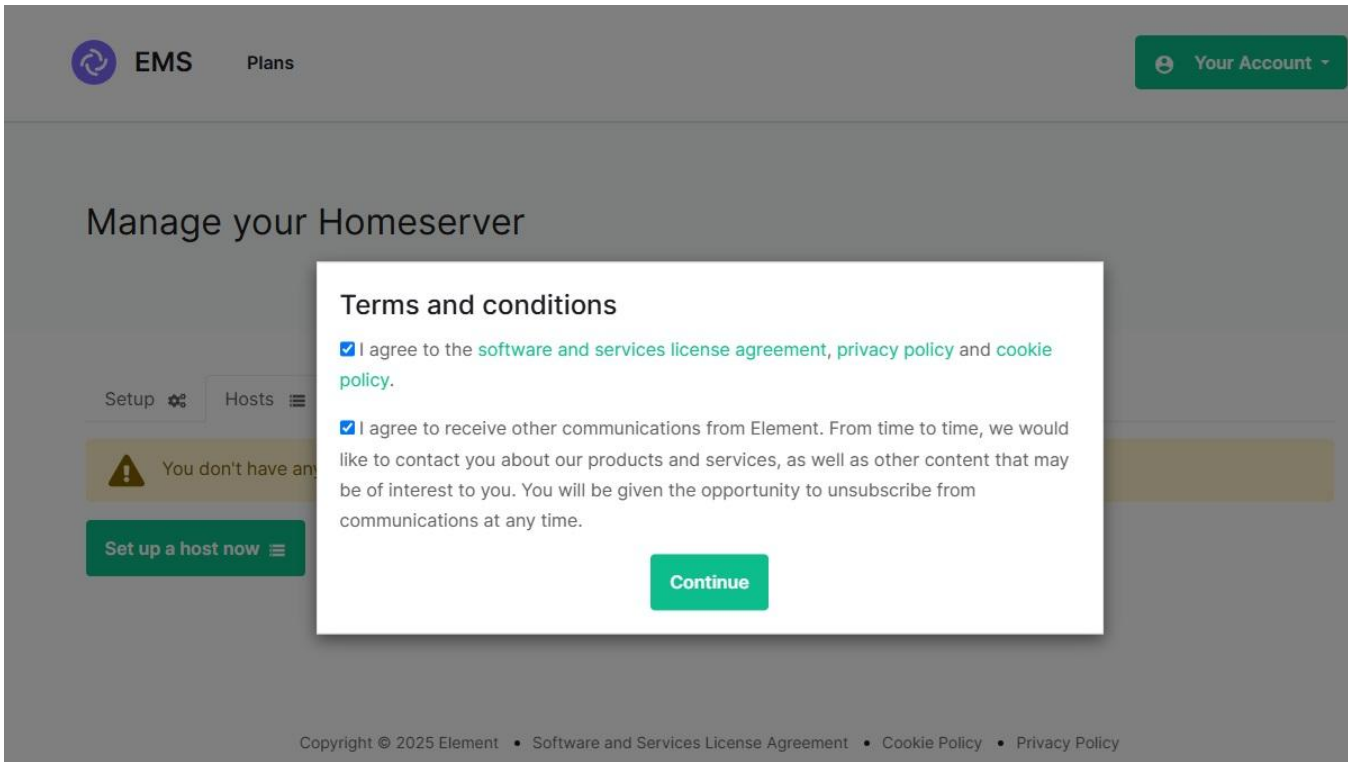
Thanks for registering an Element account. Please click the link below to verify your email address

[Link to e-mail address verification](#)

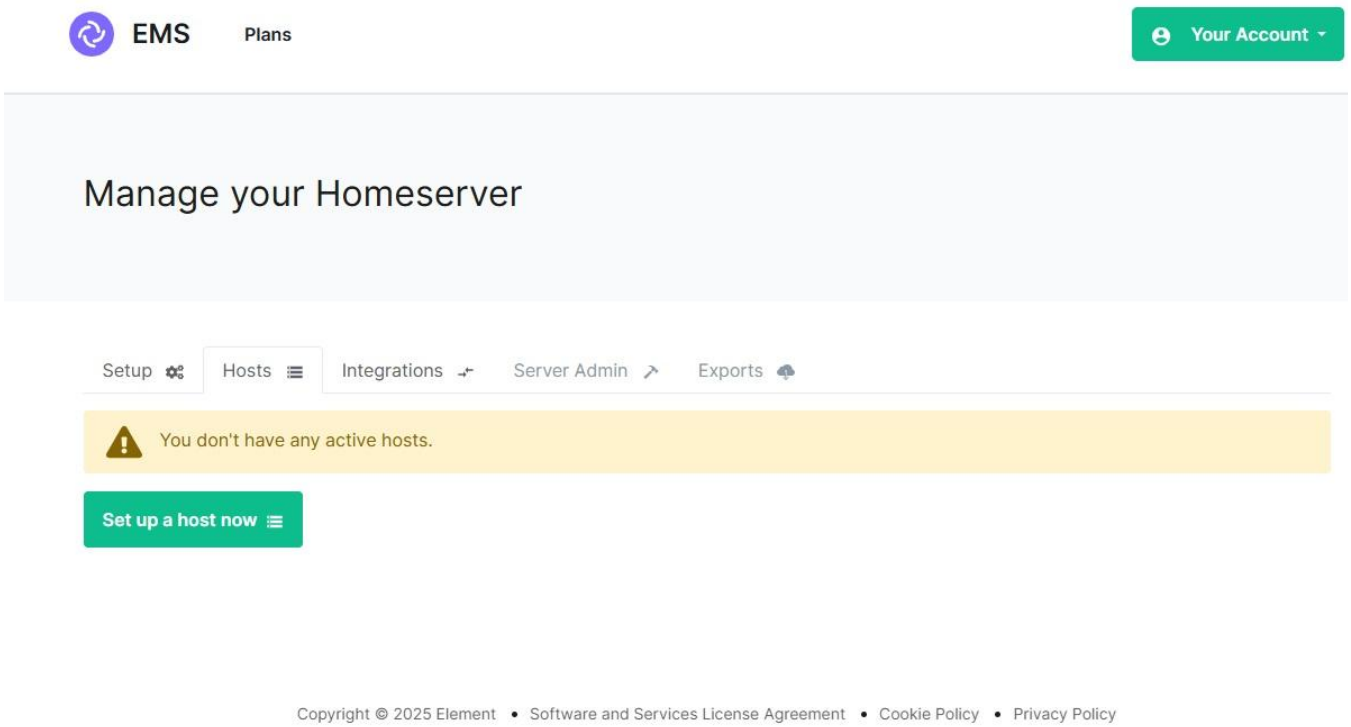
This link will expire within 5 minutes.

If you didn't create this account, just ignore this message.

4. You will be automatically redirected to the EMS Hosting site. Before proceeding any further, agree to our terms and conditions.



5. Click "Set up a host now" to start setting up your first EMS server



6. Choose your host size and click Continue.

Setup Hosts Integrations Server Admin Exports

### Set up your hosted Matrix homeserver

**STEP 1 - CHOOSE A HOST SIZE**

Right, first you need to choose a size for your host.

This depends upon the approximate number of users that you need to be able to use your service.

**Element Business**   **Element Enterprise Cloud**

**Continue**

**About this hosting package**

**Element Business package**

- From \$5.00 per monthly active user
- Starts with 50 users
- The more users you buy, the less each user will cost
- Join rooms of unlimited size
- Choose from a range of SSO options for authentication

**STEP 2 - CHOOSE A HOSTNAME**

**STEP 3 - CONFIGURE YOUR HOST**

7. Choose a hostname and click “Check” to check availability.

**STEP 1 - CHOOSE A HOST SIZE**

Ok, you've selected our (Element Business) hosting package.

[Restart setup](#)

**STEP 2 - CHOOSE A HOSTNAME**

First you need to choose a hostname.

This will be where you will log in to your Element chat webapp.

.element.io

**Check**

Once you choose a hostname, you will not be able to change it later.

**STEP 3 - CONFIGURE YOUR HOST**

**STEP 4 - PAYMENT**

**STEP 5 - BUILDING YOUR HOSTED HOMESERVER**

## 8. Configure your new host.



### STEP 2 - CHOOSE A HOSTNAME

Great. The hostname [REDACTED].element.io) is available and ready for you to use



[Choose another hostname](#)



### STEP 3 - CONFIGURE YOUR HOST

Configure your new host [REDACTED].element.io)

Enable federation  ON [?](#)

Enable public registration  OFF [?](#)

Domains & email addresses that can register accounts on your host

[REDACTED].com [?](#)

Privileged user accounts (1)

jane.smith@[REDACTED].com [?](#)

Total Monthly Active User Seats

50 [?](#)

Your server will allow this many active users within a monthly period.

Total cost per year \$3000.00.

#### Advanced options

These options are for advanced setups.

[Next](#)

9. Set up your payment card.



**STEP 4 - PAYMENT**

Great. Now enter your payment details.

You will be charged \$3000.00\*\* annually, with the first payment being taken immediately .

\*\*Not including any applicable discounts or taxes.

Please enter your payment details

Address

Awesome Co, 17 Primrose Hill

City

London

Country

United Kingdom

Region

London

ZIP / Postcode

EC2B 3CD

Card Details

VISA 4500 1234 5678 9000

01 / 28 123

Submit

10. Check your payment information and click Purchase to build the host.



#### STEP 4 - PAYMENT

You will be charged \$3000.00\*\* annually, with the first payment being taken immediately .

\*\*Not including any applicable discounts or taxes.



CARD NUMBER: XXXX XXXX XXXX 4242

CARD TYPE: Visa (US credit)

EXPIRES: 12/28

BILLING ADDRESS: 221B Baker Street  
London  
England  
W1U 7GB  
United Kingdom

Edit

Delete

You cannot delete your payment card details while you still have active subscriptions. Please edit your existing payment existing details or cancel your hosting subscriptions first.

View Hosts

Purchase

11. Sit tight for a few minutes while your server is being built



#### STEP 5 - BUILDING YOUR HOSTED HOMESERVER

We need a few minutes to get everything set up for you. This stage usually takes 2 - 3 minutes.

You can leave this page. We'll email you to let you know as soon as everything is ready.

Hang tight while we build you your very own, artisanally crafted, hosted Matrix stack... ○

🔍 The build process started a few seconds ago (0:29)

Provisioning ...


12. Once your host is ready, click Manage hosts to configure additional settings and add users.



**CONGRATULATIONS. YOU'RE UP AND RUNNING!**

Your hosted Matrix stack is now all fully built and ready for use.

You can access your new Element instance at [REDACTED].element.io

If you would like to migrate from another Matrix server or from another chat platform, check out our [migration tools!](#) 

Come hang out on [#ems:matrix.org](#) to discuss your new server!

If you wish to use another Matrix client, you can access your homeserver directly at [emma-staging.element.io](#).

[Manage hosts](#) 

[Migration Tools](#) 

[Set up another host](#)

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