

# How to Get an EMS Server

1. Go to <https://ems.element.io/>
2. Click [Sign up or Sign in](#)

**Sign Up or Sign In**

3. Enter your email address

**Create Account** [or Sign In](#)

Email

ems-support@element.io

Enter your email address to verify it and create an account.

**Continue**

4. Click the confirmation link in the email

**Confirm Email Address**

5. Enter your name or company name and a password on <https://ems.element.io/user/account>. Then click [Billing address and payment method](#)

## Edit your profile and link accounts

Name:	<input type="text" value="EMS Support"/>
Email:	<input type="text" value="ems-support@element.io"/>
Matrix ID: ⓘ (Optional)	<input type="text" value="@user:homeserver.tld"/>
Company Name: (Optional)	<input type="text" value="Your Company"/>
EU VAT ID: ⓘ (Optional)	<input type="text" value="E.g. GB 276940270"/>
<b>Hide password form</b>	
Password:	<input type="password" value="....."/>
Password will not be updated if field is left empty.	
Confirm password:	<input type="password" value="....."/>

**Save Changes**

➤ [Billing address and payment method](#)

⊕ [Show discounts](#)

6. Enter your billing address and credit card information on <https://ems.element.io/user/billing>

Payment details

Billing

Products & Subscriptions

Your billing address & payment card details

Please enter your payment details

Address

New Vector Ltd. 14 Turnham Green Terrace

City

Chiswick

State / Province

England


ZIP / Postcode

W4 1QU

Country

United Kingdom

Card Details

 5555 5555 5555 4444

12 / 34 567

Submit

7. Click [Your Account](#), then [Manage Servers](#) to get started setting up your EMS server

8. Click the **Setup** tab, and choose your Host Size

**Setup** **Hosts** **Integrations** **Server Admin**

## Set up your hosted Matrix homeserver

**STEP 1 - CHOOSE A HOST SIZE**

Right, first you need to choose a size for your host.

This depends upon the approximate number of users that you need to be able to use your service.

**Nickel** **Silver** **Gold**

**Continue**

9. Select your hostname and click Check. Keep in mind that this cannot be changed later

**STEP 2 - CHOOSE A HOSTNAME**

Right, first you need to choose a hostname.

This will be where you will log in to your Element chat webapp.

**Check**

Once you choose a hostname, you will not be able to change it later.

10. Configure your host settings, then click Next. If you want to use Custom DNS (ie. have your usernames be `@someone:yourdomain.com` instead of `@someone:yourhost.ems.host` and have your Element client on your own domain), see [EMS Server With Custom Domain](#)



### STEP 3 - CONFIGURE YOUR HOST

#### Configure your new host

Enable federation

ON ☒ ?

Allow guest users

OFF ☐ ?

Enable public registration

OFF ☐ ?

Whitelisted registration domains & email addresses

example.com

Privileged user accounts

Privileged user email addresses

Additional Monthly Active Users

Additional Users (\$2.00 / user / month, max: 99999)

Your server will support up to 5 active users per month.

#### Advanced options

These options are for advanced setups.

Custom DNS

OFF ☐ ?

Next

11. Confirm your payment options. Then click Purchase
12. Sit tight for a few minutes while your server is being built
13. When it's done, click [Manage hosts](#) to configure additional settings and add users



**CONGRATULATIONS. YOU'RE UP AND RUNNING!**

Your hosted Matrix stack is now all fully built and ready for use.

You can access your new Element instance at [ems-demo-staging.element.io](https://ems-demo-staging.element.io)

If you would like to migrate from another Matrix server or from another chat platform (e.g. HipChat), check out our [migration tools!](#)

Come hang out on [#modular:matrix.org](https://modular:matrix.org) to discuss your new server!

If you wish to use another Matrix client, you can access your homeserver directly at [ems-demo-staging.element.io](https://ems-demo-staging.element.io).

[Manage hosts](#)

[Migration Tools](#)

[Set up another host](#)

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