

# Apply coupon/discount

Coupons can only be applied by new customers before purchasing any products. However, if you are an existing customer and want to add a coupon, please contact support at <https://ems.element.io/support>.

Terms and Conditions apply. See the page for your coupon or ask your Element contact or support.

- Create your EMS account normally
- If you have agreed to pay by invoice/bank transfer, stop here and let your Element contact know you have created your account so they can enable invoice payment for you
- Add your billing address and payment card on <https://ems.element.io/user/billing>, or click [Your Account](#), then [Billing](#)

[Payment details](#) [Billing](#) [Products & Subscriptions](#)

Your billing address & payment card details

Please enter your payment details

Address

Studio E, 14 Turnham Green Terrace Mews

City

London

Country

United Kingdom


Region

London, City of

ZIP / Postcode

W4 1QU

Card Details

 4242 4242 4242 4242

04 / 24 242

[Submit](#)

- Go to <https://ems.element.io/user/account>, or click [Your Account](#), then [Account](#)

- If you are a business, you must enter your company name and if applicable, VAT ID here

## Edit your profile

Name:

Jane Doe

Email:

jane@example.com

Matrix ID: 

(Optional)

@user:homeserver.tld


Company  
Name:

Example Ltd

EU VAT ID: 

(Optional)

GB123456789

Consent to  
marketing?: 



- Click [Show Discounts](#)

- Enter your coupon code and click

> Billing address and payment method

⊖ Hide discounts

There are currently no discounts on your account.

> Billing address and payment method

⊖ Hide discounts

A 10% discount is being applied to your account.



- [Continue host setup normally](#). The discount will automatically be applied to all applicable products

**\$16.20 due November 7, 2022**

[Pay online](#)

Description	Qty	Unit price	Tax	Amount
Element Cloud	5			
<b>Unit price</b>	5	\$3.00	20%	\$15
Nov 7 – Dec 7, 2022				
Subtotal				\$15
Test_coupon_2 (10% off)				-\$1
Total excluding tax				\$13
Tax (20% on \$13.50)				\$2
Total				\$16
<b>Amount due</b>				<b>\$16</b>

Revision #2

Created 7 November 2022 17:51:03 by Twilight Sparkle

Updated 12 July 2023 09:04:32 by Twilight Sparkle